## **Complete Communication Services**





### Who are we

SoftNET is a telecommunication company with operations on 3 continents: Asia, Europe and Africa. From the very beginning, delivering internet access and connectivity is the foundation of what we do.

With the development and convergence of technologies the range of SoftNET solutions and services are expanding.

### What we do

We provide high-quality voice, data and Internet services that help customers manage costs, simplify IT operations and make more effort in businesses connectivity.

With POPs in all major cities in Asia and Europe, extending your reach to Europe is fast and easy with our high-performance, fully IP-enabled, interoperable network.



# **High Performance Network**

SoftNET Global Network focuses on low latency worldwide connectivity through our own operated POPs in Asia (China, Hong Kong, Singapore, Indonesia, Philippines, Vietnam, Cambodia) and Europe (Germany, Austria, Netherlands, Slovenia, Croatia, Serbia, Bosnia and Herzegovina, Bulgaria, Romania, Macedonia, Montenegro, Russia).

Our POPs are also located in Middle East (Dubai), Africa (Johannesburg and Mauritius), North America (Seattle) and Brasil (Sao Paulo).

SoftNET is present at major Internet hubs in Asia and Europe where we can interconnect with other carriers. These hubs include Hong Kong (HKIX), Singapore (SGIX), Frankfurt (DE-CIX) and Vienna (VIX).







## **Benefits**

Sophisticated

SoftNET products combine the intelligence in the network with advanced IP Communications applications which help our customers always make the best in the complex networking environment.

**Optimal** 

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There is one point of control and management for all technical issues, for all communication aspects of your business. This makes it easy to work with us, brings lower costs and minimal response time.

**Flexible** 

We are well aware of differing requirements of each customer. With personal approach SoftNET is able to recognize consumer's needs and offer solutions tailored to your needs.

**Trustworthy** 

Everything we do is centered on exceeding our customers needs and expectations. Consistently delivering high quality service makes us build a long-term trust and partnership.

SoftNET

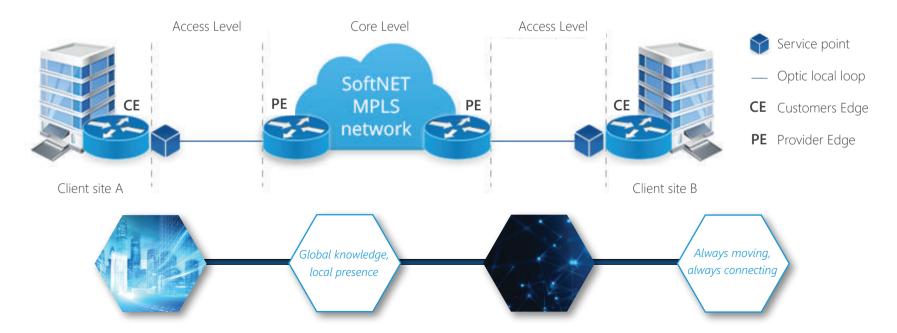
## Services portfolio

#### **IP-MPLS**

IP/MPLS (IP multi-protocol label switching) is a carrier and enterprise technology that enables very fast switching of data. The beauty of IP/MPLS is that companies can extend a LAN across vast distances therby connecting remote offices as if they were conjoined.

#### **MPLS**

Multiprotocol Label Switching (MPLS) enables Enterprises and Service Providers to build intelligent networks that deliver a wide variety of advanced, value-added services over a single infrastructure.



### **Case studies**

#### A prominent 3D printing pioneer

MPLS technology provides efficient and secure China-Europe connectivity for 3D printing companies, ensuring fast and secure access to valuable design data stored on European servers. With MPLS, companies establish dedicated and private network connections, facilitating quick and reliable data access while maintaining a high level of security. This seamless and low-latency network connection allows for efficient file transfers. collaboration with European partners, and enhanced protection of proprietary information. In summary, MPLS offers a reliable and secure solution for connecting Chinese facilities to European servers, enabling fast access to protected data and ensuring the confidentiality and integrity of 3D printing designs.

### A condiment giant's input

MPLS enables dedicated network connections prioritizing ERP data transmission between China and Europe, ensuring stable sessions and minimizing disruptions. It maintains uninterrupted ERP operations, even with large data volumes, enhancing work efficiency by preventing data loss and reducing downtime. This reliable data flow facilitates seamless collaboration decision-making processes. In summary, MPLS prioritizes data flow for stable ERP sessions, optimizing work efficiency and productivity by ensuring smooth information exchange, preventing data loss, and minimizing disruptions.

#### A marketing agency that values etiquette

MPLS ensures uninterrupted and high-definition (HD) VOIP and video conferencing, crucial for creating impressive client interactions. guarantees crystal-clear audio and video quality, eliminating interruptions that can hinder effective communication. Additionally, MPLS helps companies overcome regional account limitations, such as the inability to invite participants to meetings through hyperlinks. By providing reliable and seamless connectivity, MPLS empowers businesses to deliver impactful virtual meetings, strengthen client relationships, and overcome geographical barriers that restrict may collaboration and engagement.



## How are we different?

As a telecommunication provider, we pride ourselves on having a deep understanding of complex systems and providing solution-oriented advice to our customers. Our technical team is highly skilled and experienced in troubleshooting and resolving even the most challenging network issues.

Our extensive knowledge of complex systems allows us to offer a wide range of services, from basic connectivity solutions to advanced network engineering services. We understand the importance of having a stable and reliable network for businesses, and we strive to provide our customers with the best possible service.

In addition to providing technical support, we also offer solution-oriented advice to our customers. We understand that every business has unique needs and requirements, and we work closely with our customers to understand their specific needs and provide tailored solutions that meet their specific requirements.



We are committed to providing our customers with the highest level of service and support. Our technical team is constantly learning and staying up to date with the latest technologies to ensure that our customers have access to the most advanced solutions available.

# Why choose SoftNET?



#### **Network Flexibility**

Our solutions are tailored to the specific needs of your company and are easily expandable. We are committed to provide outstanding client experience, backed by our core values of simplicity, speed and flexibility.



#### **Global Presence**

Join our global network that spans across Asia, Europe and Africa, and extends even further through. Let us help you expand your business and reach new heights.



#### 24/7 Technical Support

SoftNET has support teams with local offices across Europe and Asia that can ensure your company has the support it needs 24 hours a day, 7 days a week, 365 days a year.

We are big enough to deliver, small enough to be flexible.





Visit us in one of our offices in Asia

Contact our sales team. We will be glad to listen to your needs.

### SoftNET China

Universal Mansion building Suite 2603, 72 Yuyuan road, 200040 Shanghai +86 21 6045 2659

### SoftNET Telecommunications (HK) Ltd

Office A, 21F, 235 Wing Lok Trade Ctr, 235-237 Wing Lok Street, Sheung Wan, Hong Kong +852 3705 8592



in SoftNET International

info@softnet.com.hk

www.cn.softnet.eu